

Broadband Facts

Sylacauga Utilities Board - Fixed Broadband Consumer Disclosure

Signature Plan/Commercial

| | |
|----------------------|-----------------|
| Monthly Price | \$100.00 |
|----------------------|-----------------|

| | |
|--|---|
| This monthly price is an introductory rate | No |
| Contract Required | Yes |
| Length of Contract | 12 Months |
| Link to Terms of Contract: | https://www.sylacauga.net/ |

Additional Charges & Terms

| | |
|--|-----------|
| Provider Monthly Fees on requested services | |
| Public IP | \$10.00 |
| WiFi as a Service | \$5.00 |
| WiFi Extender | \$5.00 |
| Intellifi Service | \$5.00 |
| One-Time Purchase Fees | |
| Installation | \$50.00 |
| Early Termination Fee (Balance of contracted Monthly Fees) | \$ Varies |
| Taxes | Included |

| | |
|------------------------------|-------------|
| Discounts and Bundles | None |
|------------------------------|-------------|

Speed Provided with Plan

| | |
|------------------------|---------------|
| Typical Download Speed | 940-1100 Mbps |
| Typical Upload Speed | 940-1100 Mbps |
| Typical Latency | 50 ms |

| | |
|---|------------------|
| Data Included with Monthly Price | Unlimited |
|---|------------------|

Network Management Policy:

[https://static-gcs.edit.site/users-files/5d83c6b33f34f35e6f8a39d6b17a944e/sub-disclosure-statement\(2\).pdf?dl=1](https://static-gcs.edit.site/users-files/5d83c6b33f34f35e6f8a39d6b17a944e/sub-disclosure-statement(2).pdf?dl=1)

Privacy Policy:

[https://static-gcs.edit.site/users-files/5d83c6b33f34f35e6f8a39d6b17a944e/sub-disclosure-statement\(2\).pdf?dl=1](https://static-gcs.edit.site/users-files/5d83c6b33f34f35e6f8a39d6b17a944e/sub-disclosure-statement(2).pdf?dl=1)

Customer Support:

Phone: (888) 394-4772

Website: <https://www.sylacauga.net/>

Unique Plan Identifier: F0001745603COMMERCIAL1GBPS